



March 11, 2020

Dear Caring Partners Community,

In light of the current concerns around health and safety in our community because of Coronavirus (COVID-19), we want you to know that Caring Partners continues to plan the best ways to provide quality care management to our families and want to share the measures we are taking to be proactive.

Caring Partners asks for your collaboration to ensure we can make the best decisions about contact with your family. If anyone in your household is sick, please advise your Care Manager to reschedule your meeting once you and/or your family return to health. Our staff will offer you the same courtesy and you will be notified if your Care Manager is out of the office. A supervisor or other staff member may meet with you to monitor your plan or you can reschedule your meeting.

Please also share if anyone in your household is at particular risk due to a compromised immune system, advanced age, any other risk factor or have recently travelled in or outside the US. Additionally, your Care Manager, supervisor or other staff members can also hold meetings using video conferencing through Microsoft Teams if you are well enough to meet but would prefer not to have visitors in your home.

We are monitoring information from federal, state, and local authorities including the Center for Disease Control for guidance on how to proceed. Please click on this link for more information from The Center for Disease Control (CDC) <https://www.cdc.gov/coronavirus/2019-ncov/index.html>. Also, the NJ Department of Health (DOH) has a free, 24-hour public hotline for questions on the coronavirus 1-800-222-1222.

In conclusion, we are doing our best to continue to provide care management services to your family. There is absolutely nothing more important than your health and safety. Please do not hesitate to contact your Care Manager or their supervisor with any concerns.

Sincerely,

James A. Mahoney  
Chief Executive Officer